

# PROCESS OF ORDERING PARTS



## 1 AUTHORISATION

Authorisation is received from insurance/client



## 2 PARTS ORDERED

Parts are ordered using the car's VIN number.



## 3 DISPATCH

All parts are couriered from Brand Factory/Warehouse/Parts Hub to the dealerships from where they are dispatched to the Panelbeater.



## 4 IMPORTATION

If parts are not available from dealerships or factories they are imported from the land of origin.



## 5 T'S & C'S

Parts cannot be booked or bought ahead of time and parts that are imported cannot be sent back.



## 6 BOOK FIRST

To ensure proper service and delivery of parts, orders are placed once bookings are confirmed.



## 7 PERFECT FIT

Parts received are fitted to ensure perfect compatibility with the vehicle.



## 8 PROTECT

Parts are covered with a rust and corrosion protection spray.



## 9 PAINT

All paint colours are mixed according to paint codes and shades are individualised per each car's paint requirement.



## 10 ASSEMBLY

Assembly may now commence.

